Simplecom®

DA326 USB 3.0 to HDMI and VGA Adapter with 3.5mm Audio

User Manual

Simplify Your Life

www.simplecom.com.au

Warranty

1 Year limited Warranty. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

For our assistance with regards to warranty please email to support@simplecom.com.au or create a support ticket at http://www.simplecom.com.au
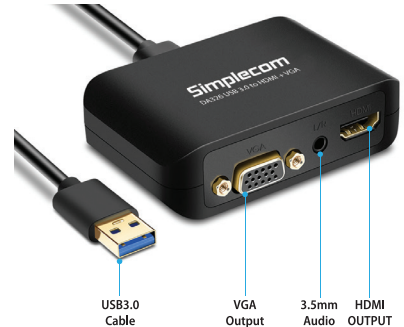
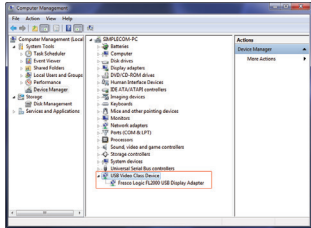www.simplecom.com.au   support@simplecom.com.au

Features

• SuperSpeed USB 3.0 Interface, support resolution up to 1080p
• Simple installation, integrated USB flash for driver software
• HDMI and VGA ports can output same screen simultaneously
• 3.5mm Stereo Audio output for external speaker
• HDMI port supports both video and audio
• VGA port supports video only, 3.5mm port outputs stereo sound
• Support Extend or Mirror Mode
• USB powered, no external power required
• Compact and portable design, easy to carry
• Compatible with Windows 7 / 8 / 8.1 / 10

USB3.0 Cable   VGA Output   3.5mm Audio   HDMI OUTPUT

Driver Installation

While plug this adapter to PC first time, you'll see there is a new flash drive "FL2000" under "My Computer / This PC", then double clicks setup file inside flash drive to install the driver. You can also download driver from www.simplecom.com.au

After installation, you will find "Fresco Logic FL2000 USB Display Adapter" under Window Device Manager

FAQ

Is this adapter plug and play?
No, you need to install the driver software from built-in USB flash, or download from web.

How to install Driver?
While plug this adapter to your computer first time, you'll see there is a new flash drive "FL2000" under "My Computer / This PC", then double clicks setup file inside flash drive to install the driver. You can also download driver from our website.

Why installation program won't start?
If you have any trouble to install the driver software, try to turn off anti-virus software and low down the firewall level before install the driver. You can turn on again after installation.

Why I only get low 800x600 resolution?
If you can't get higher resolution on your monitor, check if you plug the adapter to a USB3.0 port of your PC, USB 2.0 only support resolution up to 800x600.
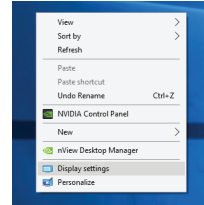
Can it support Windows XP and Vista?
No, this USB 3.0 to HDMI VGA adapter works on Windows 7,8,10 only, Windows XP and Vista are not supported.
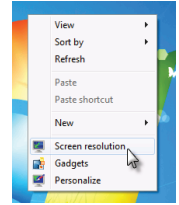
Can it support Mac?
Yes, but not all version macOS are supported, beta driver for mac is available for download from our website.

Where to setup Extend or Mirror Mode on Windows?
You can right click Desktop and click option from menu

Windows 10
Display Setting

Windows 7
Screen Resolution

Can HDMI and VGA display 2 different screens?
No, HDMI and VGA only can output same screen with same resolution at the same time. In other words, you only can extend 1 display, but output to HDMI and VGA at same time.

I can get display from monitor but there is no sound?
You need to check if the USB audio is the default sound output device, the USB audio shows as "HZD100" or "C-Media" under playback devices. After you set USB audio to default sound output, you will get sound from HDMI or 3.5mm audio jack.