

## Return Authorization Form

Please complete this form and email to [support@simplecom.com.au](mailto:support@simplecom.com.au) with RA Number: \_\_\_\_\_

Company Name: \_\_\_\_\_ Contact Name: \_\_\_\_\_ Date: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Company Address: \_\_\_\_\_ Email: \_\_\_\_\_

### Return Item(s) Detail

Item	Invoice #	Model #	Product Name	Serial No. (If any)	Qty.	Faulty Description
1						
2						
3						
4						
5						
6						
7						
8						

### Terms & Conditions

- Simplecom Australia Pty Ltd (Simplecom) will replace/repair goods that are returned faulty under warranty. However under NO circumstances will we accept any goods that are damaged due to transit or misuse, and Simplecom reserves the right to reject any goods damaged in transit.
- **DOA** claim items must show invoice number and must be returned in original complete package, including accessories, manuals and packing materials.
- Warranties are to be returned to Simplecom at the customer's expense and must attach a RA Form. Replacement items will not be issued until the faulty unit has been returned to us.
- Simplecom will not be responsible for any loss of data, and that it is the responsibility of the customer to backup any data that he/she believes to be important before bringing in any goods for servicing.
- Please return goods to **"Simplecom RA, 4/105 Derby St, Silverwater NSW 2128"**

I, \_\_\_\_\_, acknowledge that I have read the above terms and conditions, and hereby give Simplecom Australia Pty Ltd (ABN 38 607 983 102) the authority to conduct a service of my equipment in accordance with them.

Signature: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_